

Artha & Arogya Multitrades Pvt. Ltd.

PRODUCT RETURN POLICY

In case of any dissatisfaction or manufacturing defect the Customer/Distributors can return the products to the nearest **Artha & Arogya Multitrades Pvt. Ltd.** company office, within 30 days from the date of the purchase. The Customer/ co-ordinator / franchises (CENTRE) holder has to provide a good reason for returning the product. The products that are being returned should be in good condition, useable, resalable, unopened, unaltered and the life of the products should not have expired.

The customer or the co-ordinator must submit the following at the time of return/exchange:

- 1) Reason for Return
- 2) Original Invoice Copy
- 3) Products to be returned

User Type	Time Period	Payment
Customer	Within 30 Days of Purchase	co-ordinator. P less VAT (GST) and 20% Handling Charges
franchises	Within 30 Days of Purchase	co-ordinator. P less VAT (GST) and 20% Handling Charges

Reference Notes

1. The products must be returned to the **Artha & Arogya Multitrades Pvt. Ltd** Company Office.
2. 30 days period of return for products is calculated as the number of days from the Invoice Date to the date of receipt at the **Artha & Arogya Multitrades Pvt. Ltd** Company Office.
3. The product should be in useable, resalable, unopened, unaltered and the life of the products should not have expired.
4. The Product Return Policy does not apply to open packs of literature and videos or other sales aids.

5. The used product that is to be return back to the company will be refunded back as per the qty/ gram of the product.

6. Total returns cannot exceed the quantity appearing on the Invoice.

7. The KYC of the Customer/ frenchiese holder must be complete in order to transfer the eligible amount to the account.

8. For any further detail, clarification or information, the Customer/ frenchiese holder can **contact us at 01762 – 504520, 9876921314** or write to us at sales.arthaarogya@gmail.com